

**DIGIDEM LAB**

**Opensource politics**

l'expérience démocratique

*future.europa.eu*

**Platform Training**

{<///>}...{<///>}...  
^3

**Europe Direct – 30/06/21**



# The future is in your hands



# Overview of the platform

# Overview

The platform is the **direct translation of the political statements**, in particular the Joint Declaration that was signed on March 10th by the Commission, Parliament and Council.

It is the backbone of a process which is to be **a bottom-up exercise, citizens-focused**. This is the single place for citizens to **share ideas** and the place where the input from **a multitude of events** will be collected, analysed, monitored and published.

It is **multilingual** (all 24 EU official languages), **inclusive** (accessibility for all, mobile friendly and simple language), **open, transparent** (everything is visible on the platform throughout Europe regardless of language) while **respecting the privacy of users** as well as EU data protection rules. Last but not least it is **very innovative** (first time ever at such a big scale).

The platform is based on the **free and open source software Decidim**, whose development was initiated by the Municipality of Barcelona (as a project funded by the ERDF) and is now used worldwide.

# 3 ways to contribute

Anyone - citizens, NGOs, public authorities  
- can go to the platform,

**read descriptions about the Conference,**  
its topics, governance and timeline,

**1. browse a map of all registered events  
and attend an event**

or **look at other people's ideas and  
comments.**

For this, the visitor does not need to  
register.

The visitor may also want to participate  
actively.

Registration through EU Login is necessary  
to perform the following actions:

**2. share their own ideas,  
endorse and comment on other people  
ideas;**

**3. organise an event and report back with  
ideas from the event.**

# Homepage

## The homepage includes:

- the header
- the main banner
- the 3 main user actions
- the 10 headline topics
- a banner redirecting to a page to learn more "About the Conference"

and possibly:

- a map of the upcoming events
- a feed with the latest ideas and comments
- metrics (number of participants, ideas, events...)

The screenshot shows a homepage banner with a background image of a man in a yellow shirt holding two children. The text "The future is in your hands" is at the top. A blue box with the text "Make your voice heard" is overlaid on the image. Below the image, there is a white box containing the text: "This platform is the hub of the Conference on the Future of Europe. This is your opportunity to speak up, to say what kind of Europe you want to live in, to help shape our future." At the bottom of this white box are three buttons: "Attend an event near you", "Share your ideas", and "Organise your event".

## The future is in your hands

Make your voice heard

**This platform is the hub of the Conference on the Future of Europe.  
This is your opportunity to speak up, to say what kind of Europe you  
want to live in, to help shape our future.**

Attend an event near you   Share your ideas   Organise your event

# Page “About the Conference”

## About the Conference

What is the Conference on the Future of Europe? How can I take part?

[What is the Conference on the Fu](#)

[How can I get involved?](#)

[How do I organise an event?](#)

[The Charter of Principles](#)

### How can I get involved?

You can:

- **Share your own ideas** – got an idea you are ready to share? It's very simple, find out how below.
- **Discuss ideas** – you can view ideas submitted by other people under each topic – translated into your own language. You can also show your support or join the discussion in the comments.
- **Join an event** – events are taking place all across Europe, online and in-person. You can [search for an event](#) near you and start working together on ideas.
- **Organise an event** – you can find information how to hold an event in your town, or online [here](#).

## The “About” page includes:

- Information on the Conference, its timeline and governance
- The Charter of principles

## Other static pages in 24 languages:

directly accessible on the platform:

- Toolkits for all stakeholders
- FAQ
- Terms and Conditions
- Accessibility Page
- Open data

# 10 topics for contributions

Topics are based on the Joint Declaration.

Health is included.

“Other” gathers all cross-cutting contributions.



Climate change and the environment



Health



A stronger economy, social justice and jobs



EU in the world



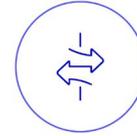
Values and rights, rule of law, security



Digital transformation



European democracy



Migration



Education, culture, youth and sport



Other ideas

# Journey 1: Attend an event

As a participant, I can browse a map of all registered events and see there are events near my place or get information about all events happening across Europe.

Events appear in **different colours** if they are hosted by the EU institutions or organised by third-party or individual organisers, and if they are **in-person, online or both**.

If an event organiser uses an external website to open registration to their event, a “Join meeting” button appears on the event page to redirect attendees to the service.

After the event, I can **look at the report and see the ideas that have been discussed**.

The screenshot displays the 'Events happening now' interface. At the top, it says 'Events happening now' and 'Have your voice heard and share your ideas with online and in-person events happening near you.' Below this is a map of Europe with several event markers. A red circle with the number '2' is around a marker in Madrid, and a red circle with the number '3' is around a marker in Paris. Below the map is a 'Meeting report' section with the text: 'This meeting was very fruitful. We were about thirty participants, from 16 to 56 years old. We talked about our consumption habits on the Internet and our different connected devices. Many participants wondered about how to reduce emissions, even if some sacrifices seem hard to make when the service offers are becoming more and more attractive and efficient for video streaming and gaming. We shared this video and reacted by listing three actions we were willing to take to reduce our digital footprint.' Below the text is a video player showing a man speaking. To the right of the map is a 'Workshop on biodiversity - WWF Hamburg' event page. It includes the name 'Valentin CHAPUT', the date '12/03/2021 11:15', and a 'Join meeting' button. The event details state: 'Biodiversity is at risk. 60% of the living species are threatened with extinction. The WWF Amsterdam invites you to an in-depth discussion on combating the effects of the Anthropocene. The meeting is limited to 20 people, but we will make sure a team link works live. The conversation will take place in German with an English translation.' Below the details is a map of Hamburg, Germany, with a red pin at the location 'Alter Wall 12, 20457 Hamburg, Germany'. At the bottom right, there is a date and time display for '12 March 10:00 - 14:00' and a 'Follow' button.

# Journey 2: Share an idea

Now, I want to submit an idea. I am interested in Digital and choose the topic on the platform.

An “about” page describes each topic with a short text, links to EU websites, related documents, upcoming events, random ideas and statistics.

The screenshot shows the 'Digital issues' page. At the top, there is a green circular icon with a smartphone symbol. Below it, the text reads 'Digital issues' in blue, followed by '#FutureofEurope' and 'Shaping Europe's digital future'. A navigation bar includes 'About Ideas Events'. A warning message states: 'Warning: Automatic translations may not be 100% accurate. Show automatically-translated text'. The main content area is titled 'Shaping Europe's digital future' and contains the text: 'Digital technologies are changing our lives. Screen time is on the rise, as the world has to adapt to new conditions for remote working and education. We want to make sure the digital transition is not left behind, putting people first and creating new business opportunities. Digital solutions are also key to achieving the green transition of our economy.' Below this, there is a 'Related meetings' section featuring a 'Workshop on 5G' scheduled for 03 December 2020 from 14:00 to 16:00. The workshop description states: '5G offers great potential for the future of our economy, but it needs to be rolled out in such a way to include everyone. In this workshop we want to discuss how this could be ensured while also being pragmatic and ensuring a high percentage of EU citizens to be covered by 5G. We also want to discuss about the potential for EU wide mobile phone plans.' At the bottom, there is a 'List of endorsements' section with two placeholder icons for 'User Name'.

The screenshot shows the 'Share an idea with us' page. It includes a sub-header 'Share an idea with us' and a paragraph: 'As well as sharing your own ideas, you can also find other ideas from across Europe. Join the discussion by leaving a comment, or vote for ideas you like so more people can find them.' Below this, it shows '2 Ideas' with a 'New ideas +' button. The page has filters for 'Filter your search below', 'Skip to results', and a search bar. There are also filters for 'Category' (All, Coronavirus, Healthcare, Promoting healthy lifestyles) and 'My activity' (All, My ideas). The main content area displays two idea cards. The first card is titled 'Launch an EU-wide campaign to recruit more people into the profession of nursing' by Erika Witt, dated 26/02/2021 09:18. The description reads: 'In the wake of the pandemic, the EU should focus on the revalorisation of this profession. Nurses...' and includes a 'Healthcare' tag. The second card is titled 'Una estrategia europea de salud mental' by Barbara OSP, dated 26/02/2021 10:23. The description reads: 'La pandemia ha tenido un enorme impacto en la salud mental de muchas personas, especialmente...' and includes a 'Promoting healthy lifestyles' tag. Both cards show interaction metrics: 'Follow', 'Endorsements', and 'Comments'.

The summary statistics for the Conference on the Future of Europe are as follows:

Category	Count
participants	5
followers	45
events	12
endorsements	15
events	34

# Ideas index and presentation pages

First, I see on the index page that there are already proposals, either coming from the various events or directly posted by citizens.

10 Ideas [New idea +](#)

Filter your search below

[Skip to results](#)

Search

**Category**

- All
- Technology for people
- Digital economy
- A sustainable digital society

**My activity**

- All
- My ideas

**Related to**

- All
- Events

Order ideas by: [Random](#)

Results per page: [20](#)



**We need to ensure the rights of gig-economy workers using platform intermediaries**

[Erika Witt](#)  
26/02/2021 10:11

Around the world, the debate over Uber and other app-based ride share services is being brought...

6 Following 1 Endorsements 1 Comments



**Smart cities and data transparency**

[Erika Witt](#)  
26/02/2021 15:37

There is lots of talk about smart cities (within the European Union and locally). While I know...

[Technology for people](#)

6 Following 0 Endorsements 0 Comments



**Ajudar os idosos a ganhar confiança digital**

[Barbara OSP](#)  
26/02/2021 11:30

A tecnologia desenvolveu-se muito nos últimos anos e é importante não deixar para trás os...



**Invest in fab-lab and incubator spaces in rural areas**

[Erika Witt](#)  
26/02/2021 15:53

Fab-lab and incubator spaces are prominent in

[Back to list](#)

## Launch an EU-wide campaign to recruit more people into the profession of nursing

[Erika Witt](#)  
26/02/2021 09:24 1 comment

2 Endorsed

4 Follow

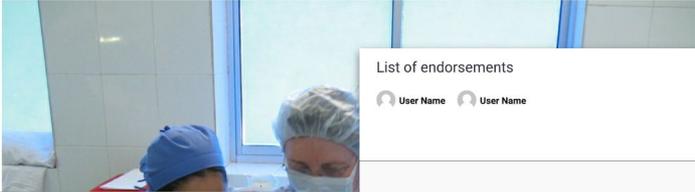
Reference: [uat.cofe.fpfis.tech.ec.europa.eu-PROP-2021-02-1](https://uat.cofe.fpfis.tech.ec.europa.eu-PROP-2021-02-1)  
Version number 1 (of 1) [see other versions](#)

[Share](#)

[Embed](#)

In the wake of the pandemic, the EU should focus on the revalorisation of this profession. Nurses have demonstrated incredible courage throughout the pandemic, and the trauma they experienced will take a toll on current healthcare professionals. Furthermore, there are huge disparities across EU member states (for example, Finland has more than double the amount of nurses per 100,000 inhabitants relative to Greece). Not only should there be campaigns to recruit more young people to enter a career in nursing, but possibilities for mid-career change should be supported. Additionally, nurses should be incentivized (or receive special funding) to take language classes. This will allow for increased mobility between EU member-states, to support hospitals in times of crisis. Outside of the pandemic, this kind of mobility program would be a great opportunity for many healthcare professionals to experience cultural exchange during their careers.

[https://ec.europa.eu/eurostat/statistics-explained/index.php?title=Healthcare\\_personnel\\_statistics\\_-\\_nursing\\_and\\_caring\\_professionals&oldid=355980](https://ec.europa.eu/eurostat/statistics-explained/index.php?title=Healthcare_personnel_statistics_-_nursing_and_caring_professionals&oldid=355980)



List of endorsements

- [User Name](#)
- [User Name](#)

2 comments

Order by: [Older](#)

[João Filipe Moreira Verissimo](#) 03/12/2020 11:37

[In line](#)

In this workshop we want to discuss how this could be ensured while also being pragmatic and ensuring a high percentage of EU citizens to be covered by 5G.

# Machine translation

The header of the platform allows me to switch the browsing language at any time. It is then possible to **read all contents in the original language of the contributor or my own language.**

Select your language

Български (bg)	Čeština (cs)
Dansk (da)	Deutsch (de)
ελληνικά (el)	English (en) ✓
Español (es)	Eesti keel (et)
Suomen kieli (fi)	Français (fr)
Gaeilge (ga)	Hrvatski (hr)
Magyar nyelv (hu)	Italiano (it)
Lietuvių kalba (lt)	Latviešu valoda (lv)
Malti (mt)	Nederlands (nl)
Polski (pl)	Português (pt)
Română (ro)	Slovenčina (sk)
Slovenski jezik (sl)	Svenska (sv)

Warning: Automatic translations may not be 100% accurate. [Show automatically-translated text](#)

[← Back to list](#)

## Wspieranie kobiet w branży technologicznej



Barbara OSP

01/03/2021 08:24 0 comments

W sektorze technologicznym istnieje znaczna dysproporcja pomiędzy liczbą pracujących w tej branży kobiet i mężczyzn. Ważne jest, aby móc zaoferować więcej stypendiów i kursów szkoleniowych przeznaczonych specjalnie dla kobiet. Mogłoby to zachęcić dziewczęta do podjęcia kariery w branży IT i doprowadzić do większej równowagi płci w tym sektorze.

Close X



# EU Login is the single option to register

The image shows two overlapping screenshots of the EU Login registration process. The background screenshot is the 'Create an account' page, which includes fields for 'First name', 'Last name', 'E-mail', 'Confirm e-mail', 'E-mail language' (set to English), and 'Enter the code'. A 'Create an account' button is at the bottom. The foreground screenshot is the 'New password' page, titled 'Please choose your new password.' It features a 'New password' field, a 'Confirm new password' field, and a 'Submit' button. Below the fields, it lists password requirements: at least 10 characters from three of four groups: Upper Case (A-Z), Lower Case (a-z), Numeric (0-9), and Special Characters (!, #, \$, %, ^, &, \*). Examples of valid passwords are provided: JkNng!E5y3 LtVPCpddT] QH5xK1mFt.

After creating an EU login account or signing in with a preexisting account, I answer a list of **facultative sociodemographic questions**. Personal data will be anonymised before submission to the analysts.

## Participant settings - Demographic data

[My Account](#)

[Demographic data](#)

[My notifications](#)

[My data](#)

[Delete my account](#)

Almost done! Please give us a little more information about yourself, to help us understand you and ensure a more thorough and meaningful analysis of your proposals.  
Your personal data will be carefully protected as described in our privacy policy.

I do not wish to answer

Gender

- Please select a value -  
Please select your gender

How old are you?

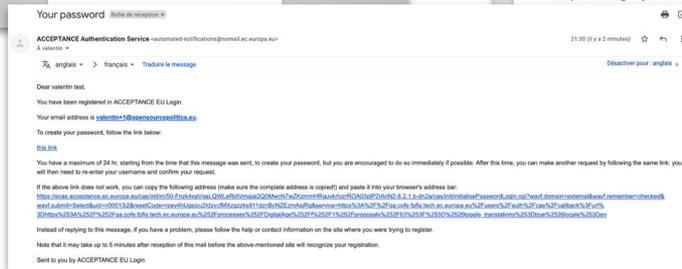
- Please select a value -  
Please select your age group

Nationality (tick up to 3)

- Please select a value -  
 Other (please specify)  
 Prefer not to answer

Country of Residence (tick up to 2)

- Please select a value -  
 Other (please specify)  
 Prefer not to answer



# Interactions: endorsing or commenting on ideas

I can **endorse an idea (in my own name)**. Endorsements are useful because they are, from the opening day of the platform on, a **very easy and accessible way for people to interact with the platform**. If I do not have enough time or do not feel comfortable enough to contribute in writing, I can simply use this functionality, which is similar to the “like” function in social networks.

2 comments Order by: Older ▾

João Filipe Moreira Veríssimo 03/12/2020 11:37 In favor

In this workshop we want to discuss how this could be ensured while also being pragmatic and ensuring a high percentage of EU citizens to be covered by 5G.

Valentin 03/12/2020 11:37

In this workshop we want to discuss how this could be ensured while also being pragmatic and ensuring a high percentage of EU citizens to be covered by 5G.

Add your comment  
Sign in with your account or sign up to add your comment.

< Back to list

## Launch an EU-wide campaign to recruit more people into the profession of nursing

Erika Witt 26/02/2021 09:24 1 comment

In the wake of the pandemic, the EU should focus on the revalorisation of this profession. Nurses have demonstrated incredible courage throughout the pandemic, and the trauma they experienced will take a toll on current healthcare professionals. Furthermore, there are huge disparities across EU member states (for example, Finland has more than double the amount of nurses per 100,000 inhabitants relative to Greece). Not only should there be campaigns to recruit more young people to enter a career in nursing, but possibilities for mid-career change should be supported. Additionally, nurses should be incentivized (or receive special funding) to take language classes. This will allow for increased mobility between EU member-states, to support hospitals in times of crisis. Outside of the pandemic, this kind of mobility program would be a great opportunity for many healthcare professionals to experience cultural exchange during their careers.

[https://ec.europa.eu/eurostat/statistics-explained/index.php?title=Healthcare\\_personnel\\_statistics\\_-\\_nursing\\_and\\_caring\\_professionals&oldid=355980](https://ec.europa.eu/eurostat/statistics-explained/index.php?title=Healthcare_personnel_statistics_-_nursing_and_caring_professionals&oldid=355980)

2 Endorsed

15 Endorse

15 Follow

List of endorsements

User Name User Name

I can **comment on an idea** (my name also appears). This allows a **truly horizontal transnational dialogue between citizens**. Obviously, it will also require more **moderation**. There will have to be a team of moderators from day 1 on the platform, acting on behalf of the Conference Secretariat.

# Writing and publishing an idea

**Step 0:** click on “New idea”

**Step 1:** write the title (150 characters) and the body (1500 characters)

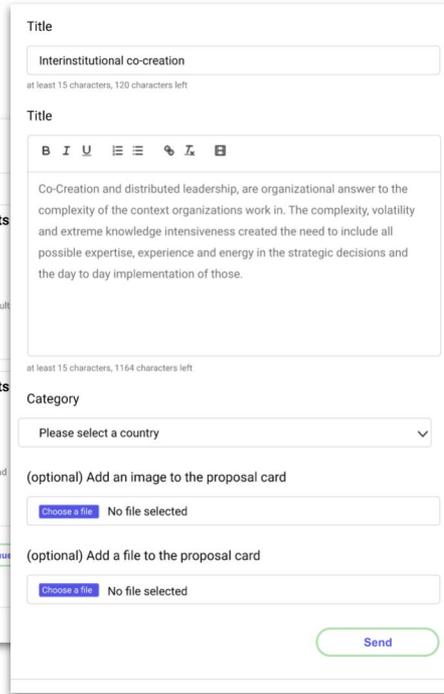
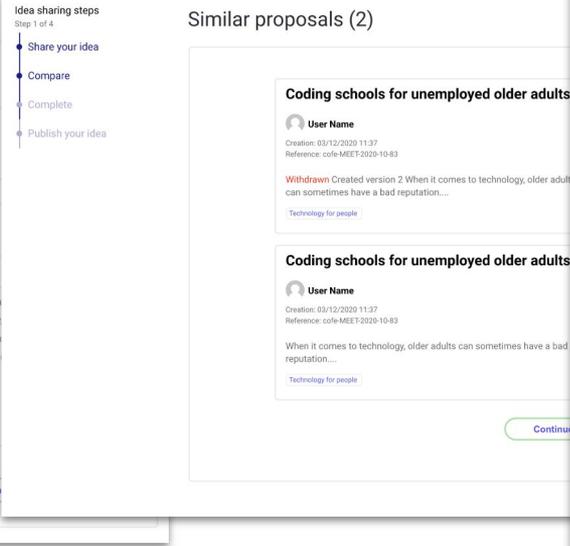
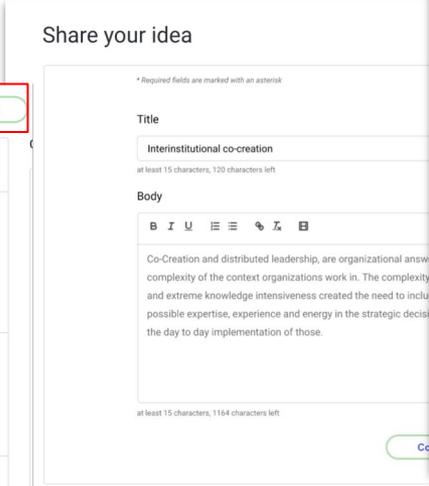
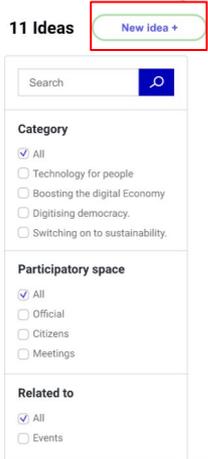
**Step 2:** my idea is compared to detect similar ideas; I can continue with my idea and/or engage with the other ideas.

**Step 3:** I complete my idea with a category and attachment

**Step 4:** I publish my idea, which appears on the platform and is automatically translated in all other languages.

I can modify it during 30 minutes. I can still withdraw it later.

If I decide to delete my account later, my idea will remain visible on the platform, with my name being replaced by a label explaining I am no longer an user.



# Journey 3: Organise an event

**ORGANISE YOUR EVENT**

Type \*  
Please select a meeting type

Address \*  
  
Address: used by Geocoder to find the location

Location \*  
  
Location: message directed to the users implying the spot to meet at

Location hints  
  
Location hints: additional info. Example: the floor of the building if it is an in-person meeting, or the meeting password if it is an online meeting with restricted access.

Start Time \*  
  
Expected format: dd/mn/yyyy hh:ii

End Time \*  
  
Expected format: dd/mn/yyyy hh:ii

Category  
Please select a category

Registration type \*  
Please select a registration type

Organise event as  
Éloïse

I agree to the [charter](#) of the Conference on the Future of Europe

**Create**

Now, let's imagine I am working with an NGO, and I am requested to organise a workshop on biodiversity. I fill a form with the address, video-conference link, start and end time, registration type... I have to check the box saying I agree to the Charter. When created, **my event appears on the map.**

## Workshop on biodiversity - WWF Amsterdam

 **User Name**  
03/12/2020 11:37 0 comments

Biodiversity is at risk. 60% of the living species are threatened with extinction. The WWF Amsterdam invites you to an in-depth discussion on combating the effects of the Anthropocene. The meeting is limited to 20 people, but we will make sure a team link works live.

The conversation will take place in German with an English translation.



Technology for people

**15**  
**December**  
**14:00 - 18:00**

[Join the meeting](#)

15 Follow

Reference: cofe-MEET-2020-10-83  
Version number 6 (of 6) [see other versions](#)

[Share the page](#)

[Embed](#)

# Report on an event

I then produce a brief report on the event outcomes and **link it to the ideas** that the citizens participating online and offline will have agreed to put forward.

Edit event

Close event ×

**12**  
March  
10:00 - 14:00

## Close event

### Report \*

The meeting allowed different points of view to be expressed on 5G. Several working groups were able to draft proposals that are added to the platform.

We agreed to organise a new exchange next month to deepen our understanding of the subject.

### Proposals

× #2 - Implementação de um imposto de carbono nas fronteiras

× #37 - Un certificat universel de qualité de l'air pour toutes les voitures européennes

Choose ideas

Close event

## Event report

The meeting allowed different points of view to be expressed on 5G. Several working groups were able to draft proposals that are added to the platform. We agreed to organise a new exchange next month to deepen our understanding of the subject.

## Related ideas

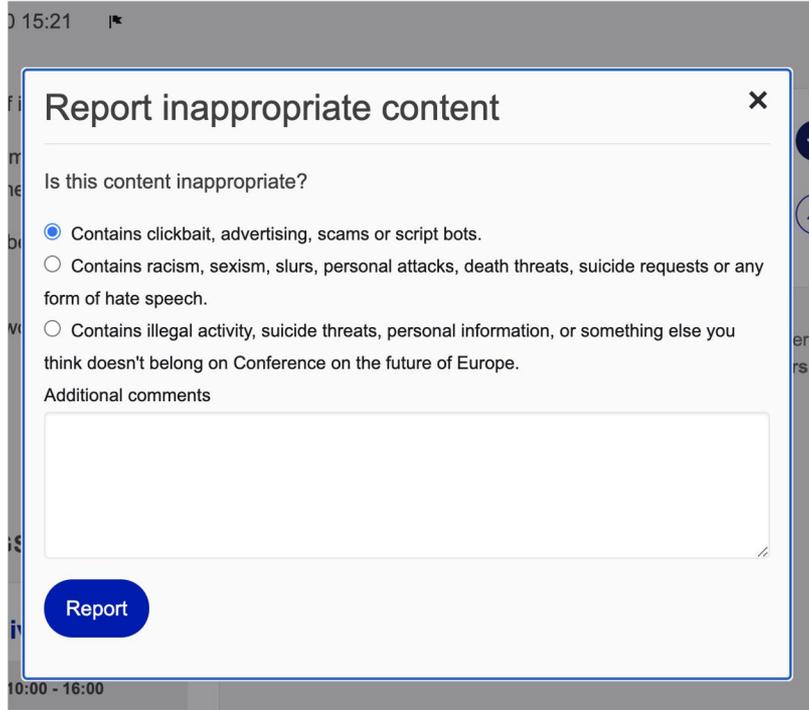
### Implementação de um imposto de carbono nas fronteiras

 Barbara OSP @barbara\_osp

### Un certificat universel de qualité de l'air pour toutes les voitures européennes

 Erika Witt @erika\_osp

# Moderation *a posteriori*



The image shows a screenshot of a web browser window with a dialog box titled "Report inappropriate content". The dialog box has a close button (X) in the top right corner. Below the title, there is a question: "Is this content inappropriate?". There are three radio button options: "Contains clickbait, advertising, scams or script bots." (which is selected), "Contains racism, sexism, slurs, personal attacks, death threats, suicide requests or any form of hate speech.", and "Contains illegal activity, suicide threats, personal information, or something else you think doesn't belong on Conference on the future of Europe.". Below the options is a text input field labeled "Additional comments". At the bottom left of the dialog box is a blue button labeled "Report". The background of the browser window shows a clock at 15:21 and a date range of 10:00 - 16:00.

Any visitor on the platform can report an idea, a comment, an event or a user profile as inappropriate by **clicking on the small flag** which appears on all content.

**An alert is sent to the moderation team** that will decide, in collaboration with the Conference Secretariat, to hide or unreport the content.

Non-compliant users can be blocked.

The moderation team will be notified of every new content published on the platform and be able to react very fast.



**Using the platform**

## **Creating an account**

- > Create an ECAS account**
- > Manage your profile**
- > Manage your notification preferences**

## Registering an idea

- > Pick a topic
- > Write a title and the text of your idea
- > Add a category and attachments

## Registering an event

- Pick a topic
- Write a title and the description of your event
- Define the event date and place
- Choose a registration method

## Closing an event

- Get the participants to publish the ideas from the event (or publish them yourself)
- Write the report and the number of participants
- Select the ideas



## Practical exercises

## Practical exercises

- > Use our UAT platform with your own EU login (access with *cofe2020 / ?code2020!*)
- > Use the [guide](#) for event organiser
- > Feel free to add or edit any content on the demo platform but be considerate of others and leave in a good state.



## Exercises

- Publish an idea (5 min)
- Publish an event (10 min)
- Report on an event (10 min)

DIGIDEM LAB

Thank you!

Pierre Mesure  
pierre@digidemlab.org  
digidemlab.org